Overview of Residential Education

Student Successat the University of South Florida (USF) is a preeminent organization that inspires learning and transforms the lives of students for lifelong success. Student Success provides learning opportunities and environments for students to discover, integrate, and apply new knowledge that increases their capacity for

Serve as a role model to student staff and residents by having intentional, educational conversations Support and promote social justice education programing and initiatives, sponsored departmentally and university wide

Show initiative to develop individual skills needed to become a social justice educator

Customer Service

Respond to concerns and issues of students, parents, staff, and others in a manner that provides exceptional service, accurate information, and fosters relationship-building Assist the Residence Life Coordinator in the management of all operational aspects of the assigned community, including reporting concerns to appropriate facilities Demonstrate and continuously improve effective communication, planning, and organizational skills as they relate to job responsibilities

Attend weekly Residential Education Staff meetings and Housing & Residential Education staff meetings Work cooperatively with the Operations and Outreach, Business Operations, and Facilities Maintenance staff members in matters related to facilities maintenance, housekeeping, room assignments, room conflicts, verification of occupancy, card access, and house/ room damage issues Complete