

Qualifications

Creates original content, including user guides, whitepapers, eBooks, and more.

Demonstrates a deep understanding of Microsoft Dynamics 365, including Sales, Marketing, and Customer Service, as well as related products like Power BI, Azure, and the Microsoft ecosystem.

Engages users through clear, concise, and engaging communication, ensuring they understand the value and benefits of the products.

Summary

Passionate, detail-oriented and award-winning communicator

With over 20+ years of experience in content creation and communication, I have a proven track record of delivering high-quality, engaging content that drives user adoption and loyalty. My expertise spans across various Microsoft Dynamics 365 products, ensuring that users receive the most relevant and up-to-date information. My work has been recognized with several awards, including the Microsoft Dynamics 365 Content Creator Award, and I have consistently received positive feedback from users and colleagues alike.

